

A self-service terminal (14) is described that has an improved user interface (34), particularly suitable for visually impaired users. The user interface comprises a plurality of user interface elements (38,40,42,44,46), a navigation area (50), and a plurality of tactile guides (52). Each guide (52) extends from the navigation area (50) to one of the user interface elements (38,40,42,44,46), so that a user can locate a user interface element using one of the tactile guides (52). A vibration mechanism (54) is also provided so that each of the guides (52) can be selectively vibrated, so that when a user interface element is to be used, a guide (52) extending from the user interface element to the navigation area (50) is vibrated by the vibration mechanism (54).